



## Matted Pet Release Form

Undercoat and hair removal becomes necessary when a coat is tangled beyond the ability to brush through it. The most humane method is to shave off this matted hair. Shaving may seem severe, but it is the least stressful and least painful way to groom a matted pet. Cosmetic appearance is secondary to the health and hygiene of your pet. Any other method of hair removal is too painful for your pet in such a condition. It is the goal of The Pine Hill Ranch Mobile Grooming to make your pet's grooming experience as stress free as possible.

We do not offer full de-matting services, but we do offer partial de-matting services. When possible, we work to de-mat/brush any hair that may be saved, but only when it will not cause excessive pain and suffering to do so. *There will be an additional charge for this process (\$15 per 15 minutes).*

It is fairly common to find pre-existing conditions that become apparent only when the matted coat is removed. Our groomers will always bring anything he/she may notice to the owner's attention. Groomers cannot diagnose conditions but may advise that the owner seek veterinary care for the pet.

Matted coats and mat removal can cause the following problems:

- As mats get tighter, they eventually pull out of the skin, causing bald spots and sore skin.
- Mats inhibit proper air circulation to the skin causing increased body heat in these areas. This creates an ideal environment for many skin related health problems (hotspots, bacterial/fungal infections) as well as parasites such as fleas and ticks.
- Skin Pulling. This results in chafing and abrasion over time and causes pain when your pet moves.
- Working so closely to the skin increases the risk for stress, trauma, or injury. All precautions will be taken; however, some problems may arise such as nicks or clipper irritation.
- Ear bruising (hematomas) due to excessive head shaking after removal of mats.
- Sunburn if your dog is kept outside for long periods of time after removal of mats. Interventions to prevent sunburn include pet sunscreen, skin coverage (pet clothes), and reduced time outside from 10am-3pm.

The Pine Hill Ranch Mobile Grooming staff will be happy to show you the necessary tools needed and how to care for your pet's coat so that matting does not occur. Your pet must be brushed and combed thoroughly on a regular basis, either by a groomer or yourself at home.

***I have read and understand the above. I am aware that my pet has matted hair. Understanding these risks, I authorize The Pine Hill Ranch Mobile Grooming staff to proceed with the de-matting process and to shave off any and all matted hair as necessary. I also know that the cut may be shorter than I wish. Should my pet need any veterinary care during or after this process, I agree to pay any and all veterinary fees.***

Owner's Name (printed): \_\_\_\_\_

Owner's Signature: \_\_\_\_\_

Pet's Name: \_\_\_\_\_ Date: \_\_\_\_\_